



Participant Online Registration Instructions

Registering online will give you access to helpful tools and resources that will empower you to manage your benefits with ease!

- View benefit transactions and balance
- Update personal information
- Access plan forms and materials
- Upload claims and supporting documentation
- Check claim status
- Access to the MyNavia smartphone app

Step 1: Visit www.NaviaBenefits.com, and select the register link located in the top right corner of the page:



Step 2: On the following page, select "I'm a Participant"

Step 3: Enter the required information, choose a unique username. You will need your 3 character employer code (i.e. ABC) in order to register. If you do not know your employer code, please contact Customer Service at (425) 452-3500, toll-free (800) 669-3539 or email customerservice@naviabenefits.com.

Step 4: Set the answers to 3 security questions, confirm you have read and agree to Navia's Privacy Policy and Terms and Conditions and then select "Submit".

Step 5: You will receive an email with a link you must select to complete your registration. After selecting the link you will be asked to set a password. The password must be at least 8 characters long and contain at least 3 of the following types of characters:

- Uppercase letter
- Lowercase letter
- Numeric
- Special character