



# Discover BlueNet

Explore interactive tools, services and online resources available to Blue Cross Blue Shield of Arizona members at [azblue.com/Member](http://azblue.com/Member)

## Manage Your Health and Health Insurance Plan Online

Put your Blue Cross Blue Shield of Arizona health insurance plan to work for you with BlueNet<sup>SM</sup>. Offering interactive tools, services and online resources, the BlueNet member portal is available exclusively to Blue Cross Blue Shield of Arizona members.

BlueNet makes managing your health and health insurance plan easy and convenient. Check claims status and details, track deductibles and review your benefits online. You can compare hospitals and find a health care provider or facility with our comprehensive database of BCBSAZ-contracted providers. Plus, you can access HealthyBlue<sup>®</sup>, an integrated health and wellness program of tools, resources and services to help you make healthy lifestyle choices. It's all available to you on BlueNet.

## BlueNet At-A-Glance

### Claims & Benefits

- Review your coverage and plan
- View claims status and detail
- Track deductibles
- Verify enrollment status
- Update account information
- Access Explanation of Benefits (EOB) statements

### Online Resources

- Find a provider, health care professional or facility
- Find a pharmacy
- Check prescription drug costs with our copay calculator
- Use the hospital comparison tool
- Order ID cards and download forms

### HealthyBlue\*

- BCBSAZ's health and wellness program
- My BluePrint<sup>SM</sup> health assessment
- WalkingWorks<sup>®</sup> walking program
- Interactive health guides
- Self-care guide
- Many other health-related tools and resources

Register today. To learn more, go to:  
[azblue.com/Member](http://azblue.com/Member)



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## Just some of the features available on BlueNet:

### View Claims & Benefits

Check claims status and review your benefits online. Plus, quickly download forms, track your deductible, and access Explanation of Benefits (EOB) statements.

### Find a Provider

Find a Blue Cross Blue Shield of Arizona-contracted health care provider, hospital or specialist with our comprehensive online search tool. Search by plan type, name, specialty or location and view detailed area maps. Print driving directions with the online mapping feature.

### Compare Hospitals

The hospital comparison tool helps you compare the quality of hospital care among U.S. hospitals. The tool includes information on the location of hospitals, type of facilities and numerous quality-of-care measures.

### Access HealthyBlue

HealthyBlue®, available through BlueNet<sup>SM</sup>, is Blue Cross Blue Shield of Arizona's integrated health and wellness program that can help you and your family make the best use of health-related online tools, resources and services.

\*Availability of programs and services will vary. All programs may not be available to all members.

## How to Register for the BlueNet Member Portal

### To Access BlueNet:

1. Go to [azblue.com/Member](http://azblue.com/Member) and under the section **"Register for BlueNet"** (located on the right side of the page) and select the link for the **"Member"** registration.
2. Review the terms and conditions and click **"Accept"** if you agree.
3. The next screen will ask if you are a member or new enrollee. Select "member."
4. On the next screen, enter the required registration information, and then choose a login ID, a password and a back-up security question. Be sure to have your BCBSAZ membership ID card with you. You will need to type your name exactly as it appears on your ID card.
5. If you were not given a Promotion or *WalkingWorks* code, then just leave this box blank.
6. Congratulations! You should receive a Confirmation page. You are now registered for BlueNet online services. You may now select "Login to BlueNet" and explore all of the services available to you on BlueNet, including the option of selecting "Electronic Explanation of Benefits."

If you should need assistance during the registration process, please contact our eSolutions staff at (602) 864-4844 or (800) 650-5656.

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