

Aetna Life Insurance Company

Group Vision

Extraterritorial booklet-certificate amendment

Policyholder: City of Portland

Group policy number: GP-0842837

Effective date: July 1, 2025

This amendment is part of your booklet-certificate that describes your vision coverage. It is effective on the date shown above and it replaces any other vision extraterritorial booklet-certificate amendment you may have received before.

Important note: The following apply only if you live in the State/Commonwealth of Virginia. The benefits below will apply instead of those in your booklet-certificate unless the benefits in your booklet-certificate are better.

The following is replaced in the *When you disagree – claim decisions and appeals procedures* section of your booklet-certificate.

Communicating our claim decisions

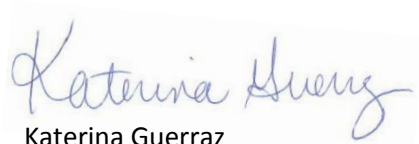
The amount of time that we have to tell you about our decision on a claim is shown below.

Post-service claim

A post service claim is a claim that involves vision care services you have already received.

Type of notice	Post-service claim
Initial decision by us	15 days
Extensions	15 days
If we request more information	30 days
Time you have to send us additional information	45 days

This amendment makes no other changes to the **group policy**, booklet-certificate or schedule of benefits.



Katerina Guerraz
Executive Vice President, Chief Operating Officer
Aetna Life Insurance Company
(A Stock Company)

Amendment: Virginia Vision ET
Issue Date: May 2, 2025